PRACTICAL FACT SHEETS

ASD - 0104/2

Standard	EN 9100: 2018	
§	Intended application	

Issue raised:

Can we put the terms "maintenance, servicing, repair" in an EN 9100 certification scope?

Answer:

The answer is yes, but under certain conditions.

First of all, it should be recalled that EN 9100: 2018 is intended to be used by organizations that design, develop or provide aeronautical, space and defence products and services and by organizations that provide post-delivery activities, including the provision of maintenance, spares or materials for their own products and services (see § "Intended application" of EN 9100).

EN 9100 further specifies that organisations whose principal activity is to provide maintenance or continuing airworthiness management services for items or products intended for civil or military aviation, and original equipment manufacturers whose maintenance, repair and overhaul operations are conducted autonomously, or are substantially different from production operations, should use EN 9110.

The terms "maintenance, servicing, repair" can be used in an EN 9100: 2018 scope if and only if:

- Maintenance, servicing, repair concerns only equipment designed and manufactured by the organization itself (the organization is therefore the owner of the approved data), and
- The main activity of the organization remains the manufacture of aeronautical, and/or space and/or defense products, and
- A single quality system covers all production activities and maintenance, servicing, repair, and
- The maintenance, servicing, repair activity/entity does not operate autonomously (depends on the same management, is integrated into the QMS process map, is centrally managed, etc.), and
- The activities of maintenance, upkeep and repair are largely carried out using processes and means similar to those used for production operations.

Keyword(s): Scope, wording

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